PRE-SALE TERMS AND CONDITIONS

These Pre-Sale Terms and Conditions apply to the opportunity to access a pre-sale for tickets **to U2's *Carnaval De Luz presents: The Greatest Show On Earth World Tour*** (hereinafter, the "Event") in the countries and regions identified below (the "**Country**") through the designated ticketing platform, (hereinafter "Ticketing Platform"). Unless otherwise stated hereinbelow, the Ticketing Platform is TicketMaster. Unless otherwise specifically stated, all terms shall be deemed to apply to all of the Countries listed in section 1A below. Evergreen 2020/LLC for the services of the musical group collectively pka "U2" ("Artist") and Live Nation Entertainment, Inc. ("Live Nation") are the organisers of the event (the "Event Organisers".)

By participating in or attempting to participate in this pre-sale, you agree to these Pre-Sale Terms and Conditions, Ticketing Platform's terms and conditions, Event Organiser's terms and conditions and all applicable and lawful venue, promoter, artist, and event rules, terms and conditions as made available to you before you participate in the pre-sale.

1A. Pre-Sale Period . The pre-sale will begin on the pre-sale start date ("the Pre-Sale Start Date" at the pre-sale start time (the "Pre-Sale Start Time") designated for each Country below and will end on the pre-sale end date(the "Pre-Sale End Date"] at the pre-sale end time (the "Pre-Sale End Time") designated below, all times local,unless tickets allocated to the pre-sale sell out earlier or the pre-sale is extended, modified, suspended, or cancelled. The pre-sale period may only be changed by the Promoter (defined below) in accordance with the Terms and conditions hosted on Ticketing Platform's website.

1B. Country. The Pre-Sale Period is determined by country as listed below or as otherwise stated on https://www.ticketmaster.com/explore/u2-visa-presale-2026

Sweden	France	Spain
Portugal	Netherlands	UK
Germany	Italy	

1C The Presale Start Date/Time for each Country identified in 1B above is 11/4/26 10:00AM Local Time and the Presale End Date/Time for each Country identified in 1B is 11/4/26 10:00PM Local Time. Additional presale windows may be announced and added subsequently by Promoter.

2. Eligibility. Participation in the pre-sale is open only to individuals who meet the following eligibility criteria:

- Hold a valid Visa card issued in the Country;
- Are at least 18 years of age;
- Access:
    - ***France****: Have access to the pre-sale through the password provided in any Visa Pre-Sale communication, which must be entered on Ticketing Platform to access the Visa Pre-Sale*
    - ***Rest of World ("ROW")*** *Have access to the pre-sale through email invitation, promotional code, or cardholder status.*
- Comply with these Pre-Sale Terms and Conditions;
- Comply with Ticketing Platform's general and website terms and conditions;
- Comply with all applicable Event, venue, artist, promoter, and security rules.

Visa, Visa's brand partners (the "Brand Partner(s)"), Ticketing Platform, applicable promoter(s), venue(s), artist, and the respective representatives may require proof of eligibility, identity, age, residency, payment authorization, or other information as a condition of pre-sale participation, ticket purchase, Event admission, or continued attendance.

3. No Guarantee of Tickets. Only a limited allocation of tickets is available through pre-sale**.** Access to the pre-sale does NOT guarantee that you will be able to purchase tickets and the allocated tickets may sell out before the scheduled end of the pre-sale period. Tickets are subject to:

- Availability;
- Pre-sale allocation limits;
- Ticket limits;
- Payment authorization;
- Ticketing Platform processing;
- Venue capacity;
- Event restrictions;
- Applicable laws and regulations; and
- Any other restrictions imposed by Ticketing Platform, venue, promoter, artist, or Event organizer.
- Maximum of 4 tickets per cardholder

Tickets may sell out quickly. Visa and Brand Partners do not control ticket inventory, ticket allocation, ticket availability, queueing systems, payment processing, fulfillment, delivery, ticket transfer functionality, refunds, exchanges, or admission to the Event.

4. Ticket Purchase Process. All ticket purchases must be made through Ticketing Platform. Ticketing Platform is responsible for operating the ticketing process, including, without limitation:

- Pre-sale access mechanics;
- Queue management;
- Promotional or access code validation;
- Ticket selection;
- Pricing display;
- Fees and charges;
- Payment processing, as applicable and unless otherwise stated to the contrary at the point of purchase;
- Order confirmation;
- Ticket delivery;
- Ticket account access;
- Customer service;
- Refunds, exchanges, cancellations, and rescheduled Event handling, where applicable; and
- Any technical issues related to Ticketing Platform's website, mobile application, systems, or services.

All inquiries relating to ticket purchases, ticket access, order confirmation, payment issues, refunds, exchanges, transfers, accessible seating, ticket delivery, or Ticketing Platform's systems must be directed to Ticketing Platform.

- Ticketing Platform Customer Support: https://help.ticketmaster.co.uk/hc/en-us/articles/360017761298-How-to-Contact-Us
- Ticketing Platform Terms and Conditions: https://www.ticketmaster.co.uk/legal/
- Ticketing Platform Privacy Policy: https://privacy.ticketmaster.co.uk/privacy-policy

***France**: No right of withdrawal. In accordance with Article L.221-28, 12° of the French Consumer Code (Code de la consommation), tickets for leisure events to be provided on a specific date or during a specific period are not subject to the 14-day right of withdrawal. Ticketing Platform will inform you of this before you complete your purchase.*

***Spain:** No right of withdrawal. In accordance with Article 103 of the Spanish General Law for the Defence of Consumers and Users (Royal Legislative Decree 1/2007), tickets for leisure events to be provided on a specific date or during a specific period are not subject to the right of withdrawal. Ticketing Platform will inform you of this before you complete your purchase.*

***Portugal:** No right of withdrawal. In accordance with Article 17 of Decree-Law No. 24/2014, tickets for leisure events to be provided on a specific date or during a specific period are not subject to the 14-day right of withdrawal. Ticketing Platform will inform you of this before you complete your purchase.*

5. Ticket Limits.

ROW except as stated below for France and Italy: Ticket purchases may be subject to a maximum purchase limit of four (4) tickets per person, per account, per household, per payment method, per billing address, per email address, or as otherwise determined by Ticketing Platform, venue, promoter, artist, or Event organizer. The use of bots to purchase tickets for the purpose of circumventing these rules and/or security measures is strictly prohibited hereunder and, where prohibited by law, may be actionable by Visa, Brand Partner, or the designees or representatives thereof. Orders that exceed the stated ticket limit, or that Ticketing Platform reasonably believes involve the use of bots or other automated purchasing methods, fraudulent activity, purchase for unauthorised resale, or other circumvention of these purchase restrictions, may be cancelled. Ticketing Platform will notify you of any cancellation using the contact details provided with your order stating the reason for the cancellation and will refund the amount paid for the cancelled tickets, including any associated fees, to the original payment method.]. Visa and Brand Partners are not responsible for determining, enforcing, modifying, or communicating ticket limits.

***France**: [Same as ROW] Tickets may not be resold or transferred for consideration except through channels authorised by the Event organiser. Under Article 313-6-2 of the French Criminal Code (Code pénal), selling, offering or exhibiting for sale event tickets on a habitual basis without the authorisation of the producer, organiser or owner of the exploitation rights is a criminal offence.*

***Italy, Spain, and Portugal**: Ticket purchases may be subject to a maximum purchase limit of four (4) tickets per person, per account, per household, per payment method, per billing address, per email address, or as otherwise determined by Ticketing Platform, venue, promoter, artist, or Event organizer. The use of bots, automated purchasing methods or other means intended to circumvent applicable ticket limits or security measures is prohibited. The Ticketing Platform may reject or cancel an order where there are reasonable grounds to determine that the purchaser has exceeded the applicable ticket limits, used bots or automated purchasing methods, engaged in fraudulent activity or otherwise breached the applicable purchasing rules. The purchaser will be notified of the cancellation, and any refund due will be handled by the Ticketing Platform in accordance with its applicable terms. Visa and Brand Partners are not responsible for determining, enforcing, modifying, or communicating ticket limits.*

6. Pricing, Fees, and Payment. Ticket prices, service fees, facility fees, delivery fees, taxes, and any other charges are determined by Ticketing Platform, venue, promoter, artist, Event organizer, or other applicable third parties. Prices and fees may vary by ticket type, seat location, timing, demand, availability, or other factors as determined by the Promoter and/or Organiser and disclosed by Ticketing Platform to consumers. The total price in Euros inclusive of all taxes (TTC), including all mandatory fees and charges, will be shown by Ticketing Platform before you complete your purchase. Visa and Brand Partners do not set ticket prices or fees. Payment authorisation is the responsibility of your card issuer. Visa and Brand Partners are not responsible for declined payments, duplicate charges, authorization holds, billing disputes, currency conversion charges, or any other payment-related issue arising from the acts or omissions of Ticketing Platform or your card issuer. All payment-related inquiries should be directed to Ticketing Platform or your payment provider.

Sweden: the total price in SEK inclusive of all taxes (VAT)

7. Pre-Sale Codes and/or Access Credentials. If participation in the pre-sale requires a code, password, link, account credential, membership status, or other access method, such access is personal to the eligible recipient unless expressly stated otherwise. Pre-sale codes, links, credentials, or access rights:

- Have no cash value;
- May not be sold, transferred, auctioned, bartered, or reproduced;
- May be disabled, cancelled, or invalidated where reasonably necessary, including to prevent fraud, misuse, or a breach of these Pre-Sale Terms and Conditions in which case you will be informed if and to the extent that it is reasonably practical to do so;
- Do not guarantee ticket availability;
- May be subject to additional restrictions; and
- May be limited to certain ticket types, dates, seats, or price levels.

Lost, stolen, delayed, misdirected, corrupted, expired, invalid, or unauthorized codes or access credentials will not be replaced by Visa or Brand Partners except where the loss or failure is attributable to Visa or a Brand Partner.

France*: The Visa Pre-Sale password is personal to whom it is communicated and must not be shared, published or disclosed to any third party, including on social media or resale sites. Entering the password gives access to the Visa Pre-Sale only and does not guarantee the availability or purchase of tickets.*

8. Event Admission and Venue Rules. By participating in the pre-sale, you agree to abide by the rules that govern the Event available at https://help.ticketmaster.com/hc/en-us/sections/13919135387665-Venue-Information.

9. Limitation of Liability.

ROW excluding France, Germany, Italy, Spain and Portugal: Visa is not the organiser of the Event and is not responsible for the Event itself, the venue, or the acts or omissions of the Event organiser, venue operator, other attendees or other third parties. Subject to the final sentence of this clause, Visa, Brand Partner and their respective affiliates will not be liable for any loss or damage arising out of or in connection with your attendance at or participation in the Event, except to the extent such loss or damage is caused by their breach of these terms or failure to use reasonable care and skill, and in that case will only be liable for loss or damage that was reasonably foreseeable when you accepted these terms and not for any business losses. Nothing in these terms excludes or limits liability for death or personal injury caused by negligence, for fraud or fraudulent misrepresentation, gross negligence, willful misconduct or

for any other liability that cannot be excluded or limited under Country law, and nothing in these terms affects your statutory rights as a consumer.

France*: Visa is not the organiser of the Event and is not responsible for the Event itself, the venue, or the acts or omissions of the Event organiser, venue operator, other attendees or other third parties. Visa, Brand Partner and their respective affiliates are liable to you only for damage resulting from their failure to perform their own obligations under these Pre-Sale Terms and Conditions,* ***if any****, and only for damage that was foreseeable when you accepted these terms and that is a direct and immediate consequence of that failure. They are not liable where the failure is attributable to you, the Ticketing Platform, the Promoter, to the unforeseeable and insurmountable act of a third party, or to an event of force majeure within the meaning of Article 1218 of the French Civil Code. Nothing in these terms excludes or limits liability for bodily injury (dommage corporel), gross negligence (faute lourde) or wilful misconduct (dol), or any other liability that cannot be excluded or limited under French law, and nothing in these terms affects your statutory rights as a consumer.*

Germany*: We are liable for intent and gross negligence. Further, we are liable for the negligent breach of obligations, whose fulfilment is essential to enable the ordinary implementation of the contract, whose breach jeopardizes the achievement of the purpose of the contract and on whose compliance you as a customer may rely on regularly. In the last-mentioned case, we are only liable for the foreseeable, typical contractual damage. The same applies to breaches of duty by our vicarious agents. The abovementioned exclusions of liability do not apply in case of damage of life, body and health. The liability pursuant to the product liability law remains unaffected.*

Italy*: To the fullest extent permitted by applicable law, Visa and Brand Partners are not responsible for the organisation or operation of the Event, the venue, ticket fulfilment, admission to the Event, or any acts or omissions of the Ticketing Platform, the Event promoter, the venue or other third parties. The Event is organised and promoted by third parties independently from Visa.*

Nothing in these Pre-Sale Terms and Conditions excludes or limits liability where it cannot lawfully be excluded or limited, including liability for fraud, willful misconduct or gross negligence, or for death or personal injury resulting from an act or omission. Nothing in these Pre-Sale Terms and Conditions affects the consumer's mandatory statutory rights, including those under the Italian Consumer Code

[9A North America only: General Liability Waiver. *To the fullest extent permitted by law, you voluntarily assume any and all risks associated with attending, participating in, traveling to or from, or otherwise engaging in activities related to the Event, including without limitation risks of personal injury, illness, death, property loss or damage, and any other harm, whether caused by negligence, acts or omissions of other attendees, third parties, venue conditions, weather, or circumstances beyond the control of organiser. Each attendee hereby releases, waives, discharges, and agrees not to sue Visa, Brand Partner, or the respective affiliates, officers, directors, employees, agents, representatives, contractors, sponsors, successors, and assigns of each from and against any and all claims, demands, losses, liabilities, damages, costs, or expenses arising out of or relating to the attendee's presence at or participation in the event, except to the extent such waiver or release is prohibited by applicable law.]*

Spain: *Visa is not the organiser of the Event and is not responsible for the organisation or operation of the Event, the venue, ticket fulfilment, admission to the Event, or the acts or omissions of the Ticketing Platform, the Promoter, the Event organiser, the venue operator or other third parties. Visa, Brand Partners*

and their respective affiliates are liable to you only for damage caused by their own breach of these Pre-Sale Terms and Conditions.

Nothing in these Pre-Sale Terms and Conditions excludes or limits liability for death or personal injury, willful misconduct (dolo) or gross negligence, or any other liability that cannot be excluded or limited under Spanish law, and nothing in these terms affects your mandatory statutory rights as a consumer, including those under Royal Legislative Decree 1/2007.

Portugal: *Visa is not the organiser of the Event and is not responsible for the organisation or operation of the Event, the venue, ticket fulfilment, admission to the Event, or the acts or omissions of the Ticketing Platform, the Promoter, the Event organiser, the venue operator or other third parties. Visa, Brand Partners and their respective affiliates are liable to you only for damage caused by their own breach of these Pre-Sale Terms and Conditions.*

Nothing in these Pre-Sale Terms and Conditions excludes or limits liability for death or personal injury, willful misconduct (dolo) or gross negligence (culpa grave), or any other liability that cannot be excluded or limited under Portuguese law, and nothing in these terms affects your mandatory statutory rights as a consumer, including those under Law No. 24/96.

10. Promoter. The promoter of this pre-sale is Live Nation Entertainment, Inc., 1521 Concord Pike, Suite 201, Wilmington, DE 19803, United States ("Promoter"). Visa is not the seller, distributor, Event Organiser or Promoter. Queries about the pre-sale (other than ticket purchases, which must be directed to Ticketing Platform) may routed via https://help.livenation.com/hc/en-us/articles/36339621941777-How-can-I-contact-Live-Nation.

11. Privacy.. You will be redirected to a third party (such as the applicable ticketing platform provider) for the purchase of the pre-sale tickets. Any personal information provided in connection with the purchase of tickets will be processed by the applicable third party (including the relevant ticketing platform and payment provider), and these third parties are responsible for their own use of your personal information as described in their own privacy notice. Visa does not receive or process your personal information relating to the purchase of the pre-sale tickets.

12. Statutory Rights , Governing Law, Validity of Terms. Nothing in these Pre-Sale Terms and Conditions affects your statutory rights. These Pre-Sale Terms and Conditions are governed by the laws of Country You may bring proceedings in the courts of competent jurisdiction in Country:

UK*: If you live in Scotland or Northern Ireland, you may bring proceedings in the courts of your home nation.*

Germany*: Should individual provisions of this contract be invalid, this shall not affect the validity of this contract as a whole.*

France*: Nothing in these Pre-Sale Terms and Conditions affects your statutory rights. These Pre-Sale Terms and Conditions are governed by the laws of French law. If you habitually reside in another country, this choice of law does not deprive you of the protection of the mandatory provisions of the law of that country. Any dispute may be brought before the competent French courts or, where you are a consumer, before any other court with jurisdiction under applicable law, including the courts of your place of residence.*